



Report of the Emergency Services Department

Renewal of the O.P.P Contract for 9-1-1 Services

Report No.: SU-005-2024
Meeting Date: November 27, 2024

Executive Summary

It is the obligation of the United Counties of Prescott and Russell (UCPR), under its agreement with Bell Canada, to ensure that a Primary Public Safety Answering Point (PSAP) serves our county. The Ontario Provincial Police (O.P.P) has been the PSAP for the United Counties of Prescott and Russell. The current contract for PSAP services is expired and needs to be renewed.

Options and Recommendation

Options

Option 1 (recommended): The Council adopts By-Law 2024-46, a By-law that authorizes the United Counties of Prescott and Russell to renew the 9-1-1 PSAP contract with the Ontario Provincial Police, our current service provider, for 9-1-1 calls originating from our territory.

Option 2: The Council rejects the renewal of the O.P.P./PSAP contract and direct staff to negotiate with other service PSAP providers to operate UCPR's 9-1-1 call taking service.

Recommendation

Be it resolved that Council approve Option 1, as stated report SU-005-2024.

Background Information and Analysis

The O.P.P has been providing PSAP services to the UCPR for many years. Our current is expired since July 2023 and needs to be renewed. PSAP services rendered are answering 9-1-1 calls and transferring them to the appropriate Secondary PSAP, such as the Hawkesbury Fire dispatch centre, Central Ambulance Communications centre or Ottawa Fire Dispatch Centre.

The new contract costs remain unchanged from 2017. It is at a cost of \$0.561/per capita, which totals an amount of \$53,653.48 for 2025.

Financial, Legal and Operational Implications

There are no financial implications to renewing this agreement. The amount of \$53,653.48 has already been allocated in our 2025 budget.

Local Municipal Implications

All municipalities within the United Counties of Prescott and Russell will continue receiving 9-1-1 PSAP services with this agreement.

Asset Management Implications

N/A

Communication Implications

N/A

Attachments

Agreement for the Provision of Primary Public Safety Answering Point Services.

Prepared by:

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Submitted by:

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